

MULLEIN REWARDS CLUB TERMS & CONDITIONS

TERMS AND CONDITIONS

1. By submitting an Application you agree to be bound by these Terms and Conditions. We may vary these Terms and Conditions at any time by notifying you of the changes by SMS, email, post or notice in store.

MEMBERSHIP

2. To join the Mullein Rewards Club you must complete the Application. Failure to provide all requested information may result in refusal of your application.
3. Membership is open to individuals and organisations. Mullein Rewards Club Cards will be issued in the name of one individual or organisation and not in joint or family names. You may allow a family member to use your Mullein Rewards Club Card.
4. Applicants must be over 18 years of age or have the consent of a parent or guardian. Where an applicant is under 18 years of age a parent or guardian must co-sign the Application. We may require proof of age.
5. An employee of Mullein Pharmacy must obtain prior written consent from us to join the Mullein Rewards Club.
6. We may require you to make a purchase at Mullein Pharmacy to be eligible for a Mullein Rewards Club Card. Ask us if this applies.
7. Membership is not transferrable to another person.
8. Mullein Rewards Club Points are calculated as: \$1 spent in store (on non-prescription items) = 1 point.
9. Mullein Rewards Club Points are not redeemable for cash.

ENQUIRIES

10. Contact us if you have any queries about your Mullein Rewards Club Card or if it is lost, damaged or stolen.

TERMINATION

11. Either party can terminate your Mullein Rewards Club Card by notice in writing. All benefits accumulated as at the termination date will be forfeited. You agree not to make any claims against us on termination of your Mullein Rewards Club Card including in respect of any forfeited benefits.

LIABILITY

12. We (including our officers, employees and agents) are not liable to you for any personal injury, loss or damage (including loss of opportunity), whether direct or indirect, special or consequential arising in any way out of the Loyalty Program.

PRIVACY

13. By submitting an Application you consent to our use of your personal information. We may use your personal information to:

- provide the Loyalty Program services to you;
- inform you about our products and services;
- tell you about competitions and promotions;
- conduct product and market research.

We may contact you by electronic or other means. You consent to us disclosing your personal information to third parties including:

- our loyalty program partners and service providers;
- organisations that maintain, review and develop our business systems, procedures and technology infrastructure, including our computer systems and software;
- organisations that participate with us in payment systems;
- organisations that assist us with product planning, research and development;
- mailing houses and telemarketing agencies who assist us to communicate with you;
- where you've given your consent.

14. We will take reasonable steps to ensure that the personal information we collect is accurate, complete and up-to date and protected from misuse, loss, unauthorised access, modification or disclosure.

DEFINITIONS

In these Terms and Conditions:

"Application" means the application form we ask you to complete to register for the Loyalty Program.

"Mullein Rewards Club Card" means the loyalty card we issue to you if your application is accepted.

"Mullein Rewards Club" means the customer loyalty program operated by us.

"Mullein Pharmacy" means the Mullein Pharmacy where you:

- completed the Application;
- received your Loyalty Card.

"We/Us" means the Mullein Pharmacy where you:

- Completed the Mullein Rewards Club application form and where you received your Mullein Rewards Club Card and Terms and conditions.